

Cleaning up After a Flood

Waste & Debris Removal

One of the first things residents and business owners need to do after a flood is remove all the damaged material from their homes and businesses. This is a traumatic time for many and usually occurs within the first few days of returning to a property.

To make this process as easy as possible, Council can offer support to flood affected properties in the following ways:

Residents can place flood damaged household property on their nature strip and Council may provide staff & heavy equipment to safely remove this material. To reduce the amount of waste being directly sent to landfill, residents may be asked to separate recyclable items such as televisions, mattresses and refrigerative goods. There will be a limit on the number of days this service will be available. Following this date, residents will be solely responsible for the removal of any flood damaged goods from the property. For most insured properties, the cost of removing flood damaged items will be covered by insurance (you can check with your insurer if this covered for you).

In areas where Council staff are unable to offer physical assistance, skip bins may be provided for residents to use for flood damaged goods. Skip bins will be provided subject to availability from local contractors and limits will apply to the length of time the skip bin is offered, depending on the severity of the flood and the number of properties requiring assistance.

Kerbside collections in some areas may be affected during flood events but will re-commence once it is deemed safe to do so.

A Tip Free Day at Gregadoo Waste Management Centre may also be offered to assist residents with the disposal of flood affected property. However special wastes such as tyres, builders waste, televisions and computers, refrigerative items, mattresses and gas bottles will not be included in the free disposal day and therefore will be charged as per the normal fees and charges.

In the event of a flood, more detailed information will be provided to residents at Community meetings held during and in the immediate aftermath of the flood event.

Current as at November 2012



